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PATENT  
Serial No. 09/925,569



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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Thomas L. Hill, et al.  
Serial No.: 09/925,569  
Filing Date: August 9, 2001  
Group Art Unit: 3623  
Examiner: Beth Van Doren  
Title: **METHOD AND SYSTEM FOR DETERMINING  
SERVICE RESOURCES ALLOCATION**

**MAIL STOP NON-FEE AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

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EXPRESS MAIL CERTIFICATE NO.: EV 324646667 US	
I hereby certify that this paper or fee is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR §1.10 on the date indicated above and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.	
Name:	<u>Willie Jiles</u> Willie Jiles
Date:	<u>February 27, 2004</u>

EV324646667US

**RESPONSE PURSUANT TO 37 C.F.R. § 1.111**

In response to the Office Action mailed December 3, 2003, Applicants respectfully request the Examiner to reconsider the rejection of the claims in view of the following Amendments thereto, and the comments as set forth below. Please amend the Application as follows.